Gabi Allan

VISUAL DESIGNER

Hi, I'm Gabi — a digital designer with **5 years of experience** working in fast paced **e-commerce environments**. I hold a **Bachelor's degree in Industrial Design**, with a focus on user-centered digital design. I thrive in solving complex challenges using research & data to inform decisions and produce **beautiful**, **functional** & **meaningful customer experiences**.

My most recent win is leading the launch of Zulily's vendor marketing program, where I designed paid ads for LEGO that drove \$20,000 demand within the first week live, twice the target amount!

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Seattle, WA, USA

EXPERIENCE

Visual Designer II — Zulily

2022 - 2023

Agile digital designer working on content, site experience, email, ad & campaign design for Seattle based e-retailer, Zulily.

- Launched a new revenue stream for Zulily by leading the design of the vendor-paid marketing program where I worked with LEGO to design paid ads that drove \$20,000 demand in a week, twice the target amount!
- Implemented process improvements to Zulily's outbound marketing channel that reduced design production time by 25%
- Presented campaigns to executive leadership weekly and then collaborated with designers, creative directors, writers, program managers & engineers to prioritize and realize projects based on business goals and customer needs
- Advocated for the use of A/B testing & heat maps in email campaigns to continuously learn & iterate, thereby boosting overall click through rates and newsletter income
- Re-designed Zulily's emails, sent daily to 12 mil + subscribers to better tell stories & reflect the recent brand refresh.
- Introduced the use of responsive prototypes & component libraries for more efficient design & collaboration of site and app improvements
- Improved accessibility standards across Zulily's customer facing touch points
- Used user research to improve the web & app shopping experience
- Introduced post-campaign reviews across all design teams to collectively analyze results in order to drive growth and success

Graphic Designer — Yuppiechef

2020 - 2022

Digital, UX & print designer at Yuppiechef, South Africa's award winning home & kitchenware retailer.

- Managed the design of 4 9 weekly newsletters to 500 000+ engaged users.
 Through data & testing I grew the audience by 50,000 in less than a year & mailer income increased by 10%
- Worked with product & engineering teams to create wireframes & responsive prototypes for new landing pages on the site
- Implemented a series of improvements to the internal tool used to build newsletters, resulting in fewer errors & 45% less time spent building newsletters
- Designed in-store navigational signage boards, window vinyl, pamphlets, shopping bags & marketing collateral for physical stores launching nationwide

Junior Graphic Designer — Faithful to Nature

2019 - 2020

Digital designer on the marketing team at FtN, a South African wellness retailer.

- Campaign design & copy writing for on-site assets, social media & email newsletters
- Designed wireframes for personalized recommendations on the site
- Initiated the use of templates for more efficient social media content creation

SKILLS

Digital Design | UX | UI

Marketing Strategy | Writing

Adobe CC | Figma | Wrike

User Research | Data Analysis

Problem Solving | Systems Design

Humble | Curious | Accountable

EDUCATION

Cape Peninsula University of Technology

Bachelors of Industrial Design, Cum Laude

2015 — 2018

Coursera

Google Professional UX Design Certificate

2022